

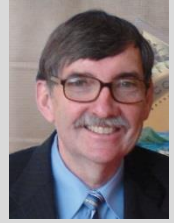


The Sidney Department of Fire & Emergency Services

is proud to present:

Gordon Graham

“The Real Risk Management”



Mr. Gordon Graham, an internationally recognized 33-year veteran (retired) of California Law Enforcement, and practicing attorney with a background and formal education as a risk manager. Mr. Graham combines his vast knowledge in multiple areas with great humor with the goal of educating the attendee in how to better protect themselves, their employer, and their profession.

Gordon will open his program with some in depth discussion on the study of tragedy – **“Why Things Go Right – Why Things Go Wrong”** and what really causes things to end up going bad. He will identify for the attendees the huge difference between “proximate” cause and “root” cause – and why this is so critical if we are going to build appropriate systems to prevent similar type tragedies.

The bulk of the program will be directed towards **“The Five Concurrent Themes for Success”** which is essential for everyone in the workplace, regardless of position, job description or type of organization. In this program, Mr. Graham shows you how the discipline of Risk Management, coupled with an understanding of “systems” and complemented with Customer Service, Accountability and Integrity all can work together to better assure that things get done right.

Gordon will dedicate a block of instruction designed for the line level supervisor. **“Supervision 101 – The Basics for the New Supervisor”** This block identifies the problems with supervision/discipline in an organization and why supervisors must work together to have an effective program of discipline. Attendees will receive a copy of GRAED, Graham's Rules for the Application of Effective Supervision . **“Rules without enforcement are just nice words.”**

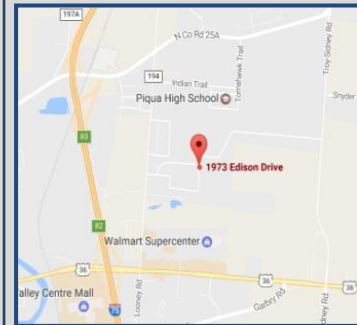
By the end of the program, the attentive attendee will be able to:

1. Identify potential problems lying in wait in his/her respective organization.
2. Develop some control measures to address these problems
3. Enhance the feedback loop to prevent similar problems from occurring.
4. Leave the program with an expanded level of knowledge regarding “real” risk management and how it applies to your specific government operations.

Date:
Thursday, Aug 10

Time:
8:30 – 3:30

Location:
**Edison State
Comm. College
1973 Edison Dr.
Piqua, OH 45356**



Cost: \$125

Fee includes:
**Full day program,
breakfast, lunch, &
afternoon
refreshments**

Please make checks
payable to:
City of Sidney
Department of Fire &
Emergency Services
222 West Poplar Street
Sidney, OH 45365

This event must be pre-paid. Confirmation will be provided upon receipt of payment. Cancellation policy requires a 2 week notice prior to presentation start date. Substitutions welcome.